

Delivery for VECTOR: Five

A RETURNS SOLUTION

ELECTRONIC DELIVERY OF INFORMATION TO CORPORATE CUSTOMERS

Providing an alternative to paper delivery of information to corporate customers has become a big concern for financial institutions. Delivery for VECTOR: Five is a complete electronic delivery process that offers a distinct advantage in differentiation through rapid delivery of return item information to end customers. Notices and copies of returned items can be distributed to your financial institution's end-customers around the world within minutes of production. What once was a "next day at best" service can be delivered within minutes. Your customer will benefit by having advance notice of fraudulent and insufficient items so that they can proactively work to reduce their loss exposure.

SYNERGY CREATES MORE POWERFUL SYSTEM

Additional benefits are seen when Image for VECTOR:Five is installed in tandem with Delivery for VECTOR:Five. Imaging means information is captured once and available on-line to back room operations departments and both internal and external customers, thereby reducing the need for paper handling. Your delivery system will be even stronger when you leverage the synergy that exists between Image for VECTOR: Five and Delivery for VECTOR: Five.

DELIVERY FOR VECTOR: FIVE REDUCES PAPER HANDLING

Significant benefits of upgrading to electronic distribution include savings in both cost and time since paper handling is significantly reduced. Delivery for VECTOR: Five lets your operators automatically send any information instantly, automatically from their screen to a fax or email. They no longer will have to spend valuable time with manual copying, faxing or mailing paper. Internally, your financial institution will benefit in the area of fraud control/loss prevention because information can be sent instantly, with no delay between departments.



REDUCED OPERATING COSTS WITH AUTOMATED DELIVERY

Your back-office staff handles literally thousands of copies, duplication notices and other papers every day. Reduced paper handling means lower operating costs, especially those associated with copying and faxing paper. Additionally, Delivery for VECTOR: Five will eliminate phone notification — a very costly and slow process — with its automated delivery system. Postage savings are also a benefit that comes from automated delivery. With Delivery for VECTOR: Five, your staff can deliver information instantly, all at a fraction of the cost of hard copy distribution methods.

OPERATOR AND BACK-OFFICE PRODUCTIVITY GAINS

Delivery for VECTOR: Five virtually eliminates paper handling so your staff becomes more efficient and can concentrate on other, more valuable services for your key customers. Instead of taking time to physically fax items, call a customer or answer an inquiry call, your staff will be able to complete other tasks while Delivery for VECTOR: Five faxes, copies, emails and notifies primary and secondary parties of charge bank items. The ability to deliver an image of the return item can eliminate entering of maker name and other information.

FASTER SERVICE BRING OPPORTUNITIES FOR NEW FEE GENERATION

Corporations are willing to pay for the early notification and enhanced services you can provide with Delivery for VECTOR:Five. Your financial institution can generate additional fees by charging for email and other advanced services, and for providing same day update in advance of the receipt of the physical charge back items. These new fees can offset the installation cost of the system, and profits will continue to accrue after the installation cost is recovered. Without additional manpower, your financial institution can offer services that enhance your competitiveness and increase your chances of satisfying demanding customers.

Metavante Image Solutions is a leading provider of financial transaction processing solutions to financial institutions and corporations around the world. The world's largest banks depend on our products and services, and our suite of software products. We are highly-experienced in the electronic transactions arena and have the long-term financial stability to be a dependable partner over the long haul.

For more information, contact Metavante Image Solutions at 800-554-8095, or visit us at metavante.com/is.