

# Image for VECTOR: Five

## A RETURNS SOLUTION

### IMAGE FOR VECTOR: FIVE REDUCES MOVEMENT OF PAPER

One of the main benefits of upgrading to electronic distribution is the increase in productivity because paper handling is virtually eliminated. With traditional systems, time consuming split sorts were required, and the wasted time often resulted in return item losses. Image for VECTOR: Five allows elimination of redundant sorts and replaces them with one sort that captures all information, and allows all information to be accessed again and again. The transportation issues of cost and time have become especially important to financial institutions because so many now utilize off-site sorters. Image for VECTOR: Five eliminates these concerns, because it sorts and captures all information the first time. All paper can stay with the sorter, and never needs to be handled again. If your financial institution has been manually sorting checks because the cost of transportation has been prohibitive, Image for VECTOR: Five is the system you need. You can eliminate the costly manual sort process and still have access to every piece of necessary information.

An additional benefit to having only one sort is the accuracy of reporting and distribution of information. Because paper handling is minimized, and the process is automated, the room for human error drastically diminishes with Image for VECTOR: Five.

### SYNERGY CREATES MORE POWERFUL SYSTEM

Image for VECTOR: Five is a powerful, important tool for your financial institution. The combination of VECTOR: Five and Image for VECTOR: Five can provide services more cost-effectively that require data entry of information from checks without handling them manually. Your financial institution will be quickly differentiated and recognized as a leader in the market with Image for VECTOR: Five's automation capabilities. This differentiation is delivered by Image for VECTOR: Five at a lower cost than any competitor's system, and when combined with Delivery for VECTOR: Five, lets you deliver more powerful services to customers.



Reduce paper in the return process, and gain quicker access and automatic distribution of check information.

## **AUTOMATE WORKFLOW DISTRIBUTION**

Because Image for VECTOR: Five allows instant access to electronic information, there is no need to send paper to operators. They simply log on and access all the information they need, when they need it. This automatic workflow distribution process will result in more efficient operators, and better service to your customers.

Another advantage is that Image for VECTOR: Five links your customers directly to your back office operations. This brings the work closer to the customers, and increases your operator's productivity and the speed and accuracy of work performed.

## **IMPROVE THE QUALITY OF THE DECISIONING PROCESS**

In the past, when an officer needed information about a check, that meant waiting for an operator to manually pull the check and relay the information back to the officer. With Image for VECTOR: Five, an item can be viewed online thereby allowing your staff better information to make decisions and service your customer. For financial institutions that have been pulling return items manually, you can now leave the checks with the sorter, eliminate the split sort and gain hours in the decisioning process. This gain in time and accuracy will improve customer service and allow your staff to improve their personal productivity.

## **IMPROVE RETURN ITEM PROCESSING WINDOW**

Time is critical in every return item action taken, making an expanded return item processing window more important in today's market. With Image for VECTOR: Five, sort time is drastically reduced so more work can be completed; therefore, your staff can actually do more work within the allocated window. This means higher productivity and better customer service.

## **QUICKER ACCESS AND REMOTE ACCESS**

Image for VECTOR: Five means that both quicker access and remote access of information is possible. The faster your operators and officers can view information, the faster an action or decision can take place. Speed means huge dollar savings that are currently wasted during nonproductive downtime. Remote access is another benefit of Image for VECTOR: Five, and it can lead to enterprise-wide savings, since your operators no longer need to be located in the same area as your checks. This disaggregation of production requirements means your financial institution could locate operator jobs in lower-cost geographic areas.

Metavante Image Solutions is a leading provider of financial transaction processing solutions to financial institutions and corporations around the world. The world's largest banks depend on our products and services, and our suite of software products. We are highly-experienced in the electronic transactions arena and have the long-term financial stability to be a dependable partner over the long haul.

For more information, contact Metavante Image Solutions at 800-554-8095, or visit us at [metavante.com/is](http://metavante.com/is).