

VisionContent: Deposit

Provides instant access to signature cards and deposit documents

Now more than ever, financial institutions need to be cognizant of their customers. It's important that you know who they are, without making it difficult for them to do business with you. Compliance regulations have never been more stringent, and on the deposit side of your organization, you need to protect your business and your customers' money. That's why Metavante Image Solutions has developed a new deposit solution to address the need to securely store customer information, yet provide tellers, CSRs, and exception item processors with instant access to signatures and other relevant documents.

VisionContent: Deposit enables automated, high-volume scanning of deposit-related information such as signature cards, legal documents, and corporate resolutions. Employees at both central and remote locations then have instant access to customer information – enabling them to serve customers more efficiently.

What's more, VisionContent: Deposit is browser-based, so deployment requires no installation at the desktop. Now, your institution can eliminate labor costs and errors associated with indexing, enhance customer retention with improved customer service, and reduce risk associated with check fraud.

Your institution can also use the optional VisionContent: Deposit - Retriever module to provide one-click access to signature cards or other deposit documents from within your teller platform or core system. For example, signature snippets might be automatically displayed to your researchers as part of their daily exception item analysis.

For your tellers and research staff, there is virtually no learning curve – deposit documents are available for viewing immediately, without the need to launch a separate application.

Features

- Signature clipping – Automatically clips signatures from a variety of signature card forms to expedite the verification process.
- Bar-coded coversheets – Automatically indexes any deposit document to reduce manual errors.
- Additional advanced capture options – Utilizes forms recognition and intelligent character recognition to further automate document indexing.
- Missing document tracking – Aids in regulatory compliance by tracking required documents using account number, TIN number, and customer name. This feature assists institutions in meeting FFIEC standards for auditors, and helps businesses comply with regulations such as Sarbanes-Oxley, which mandates close tracking of bank documents.
- Browser-based client – Enables quick and easy implementation, with no software installation on the client desktop.
- Document history – Provides the ability to research both current and former versions of signed documents.
- Accommodates multi-account relationships – Users can apply relevant document(s) to multiple accounts to help streamline business processes.

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- Teller platform integration option – Access signature snippets, cards, and other deposit documents from most teller platforms or core systems, providing seamless integration for users – and a shorter learning curve.
- Branch capture option – Remote employees can scan and index documents from their own office anywhere in the world.

Contact Us

For more information, contact Metavante Image Solutions at 1-800-822-6758, or visit us at metavante.com.